

# Impact Survey Report

May 2019



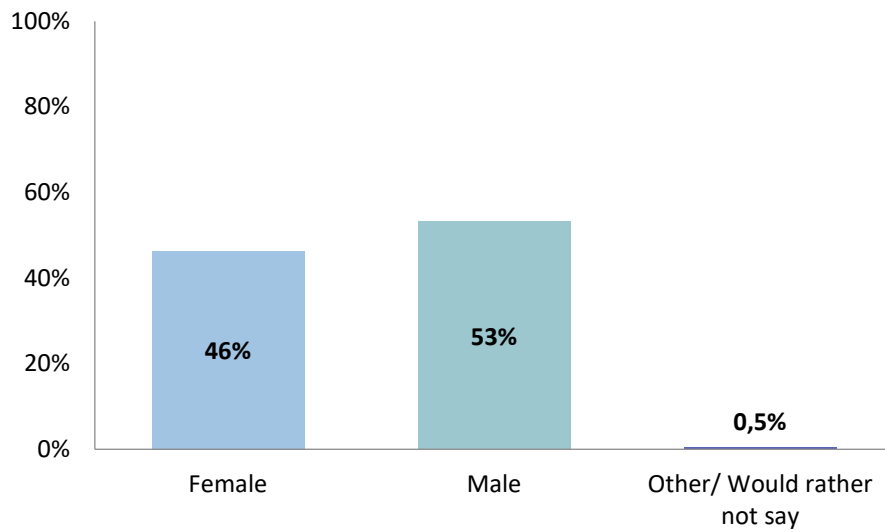
**UN CC:Learn**  
The One UN Climate Change Learning Partnership

## Overview

- The survey was conducted during the period of 30<sup>th</sup> March until 3<sup>rd</sup> April 2019. It was sent out to 3,840 learners and received 408 responses; it corresponds to 10,6%.
- The survey was available in four languages English, Spanish, French and Portuguese.
- 52% of respondents are male and 46% are female.
- 58% of respondents are from Latin America and the Caribbean; 22% are from Africa; 12% from Asia; 1% from North America and 0,7% from Oceania.
- In relation to affiliation, 36% of respondents are from academia or university, 22% of respondents are from the private sector and 17% of respondents are from the government at national, provincial or local level.
- 83% of respondents have applied or used the knowledge from our courses.
- 63% of respondents have applied the knowledge or skills at work frequently.
- 41% of respondents recognized the importance of knowledge/skill to their job success.
- 23% of respondents have used the knowledge/skill from the course to produce new content or to develop a project in a related area.
- 60% of respondents have either their job or social status improved as a result of taking UN CC:Learn course.
- 61% of respondents have enrolled in a course because of a professional interest either to grow on their current job or in another job.
- 66% of respondents have been involved in climate change activities after taking UN CC:Learn course.
- 97% of respondents have changed their resources consumption patter to some extent.
- 26% of respondents had their perspective changed as a result of taking UN CC:Learn course.
- 43% of respondents would not donate to make the course available to more people and 40% would donate \$10 or less.

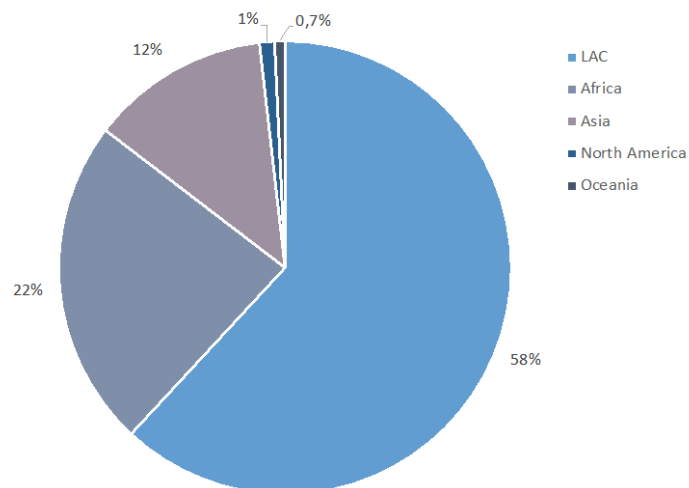
# Results

## 1. What is your gender?



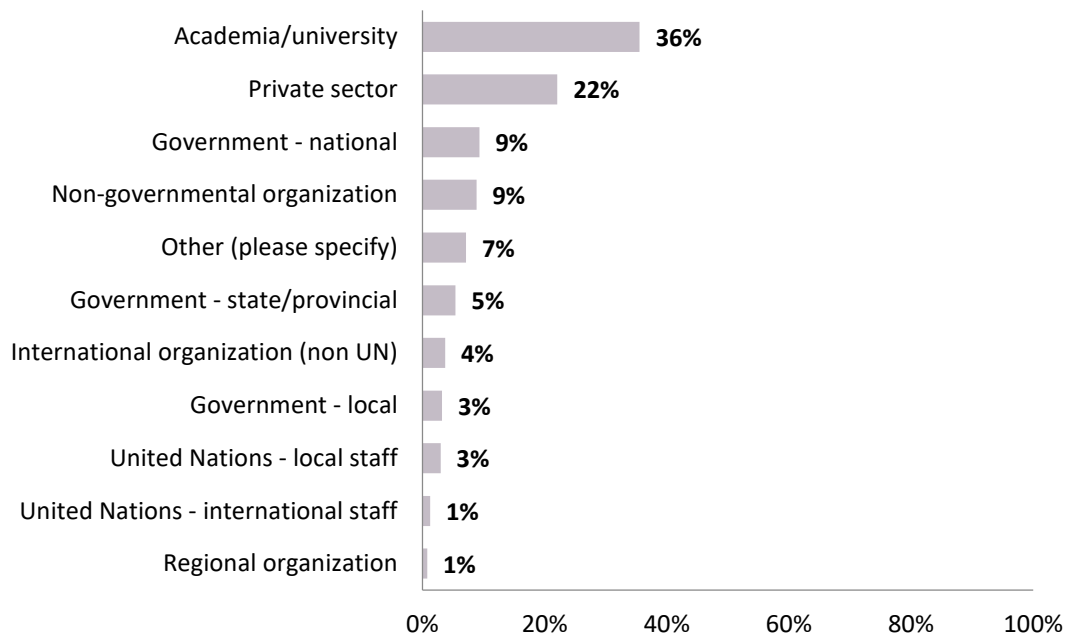
- 46% of respondents are female, 53% are male and 0,5% preferred not to say.

## 2. What is your country of origin?



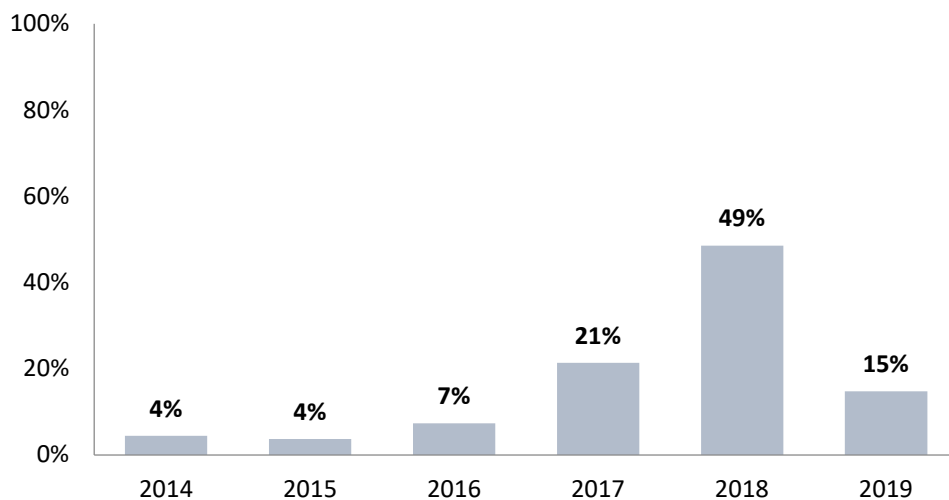
- 58% of respondents are from Latin America and the Caribbean;
- 22% are from Africa;
- 12% from Asia;
- 1% from North America and
- 0,7% from Oceania.

### 3. Which is your professional affiliation?



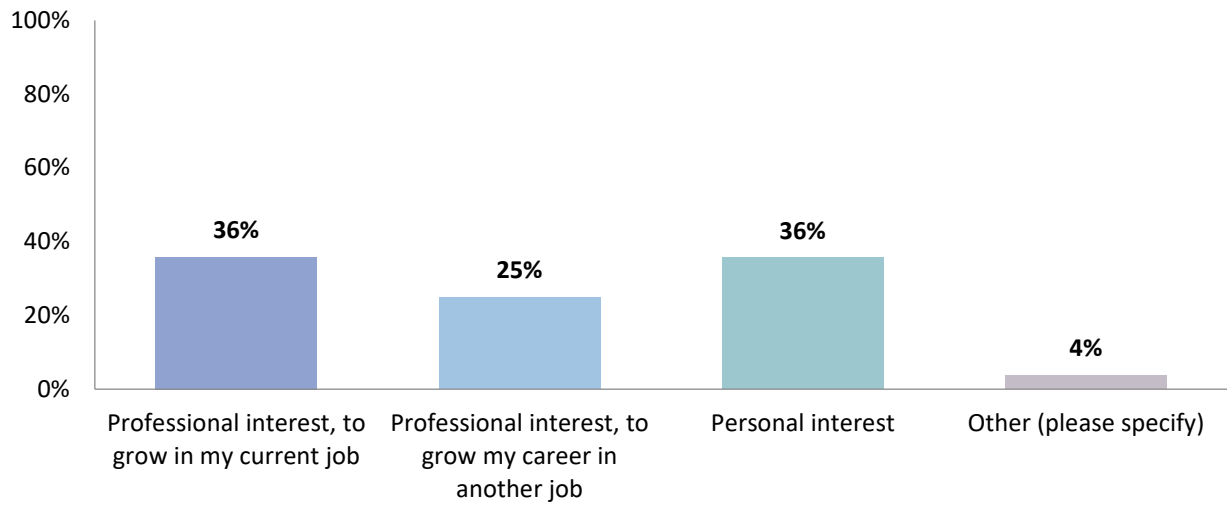
- 36% of respondents are from academia or university.
- 22% of respondents are from the private sector.
- 17% of respondents are from the government at national, provincial or local level.
- 9% of respondents are from non-governmental organization.
- 4% of respondents are UN staff either local or international staff.
- 4% of respondents are from other international organization apart from the UN system.
- 1% of respondents are from regional organization.

### 4. When did you most recently take a course?



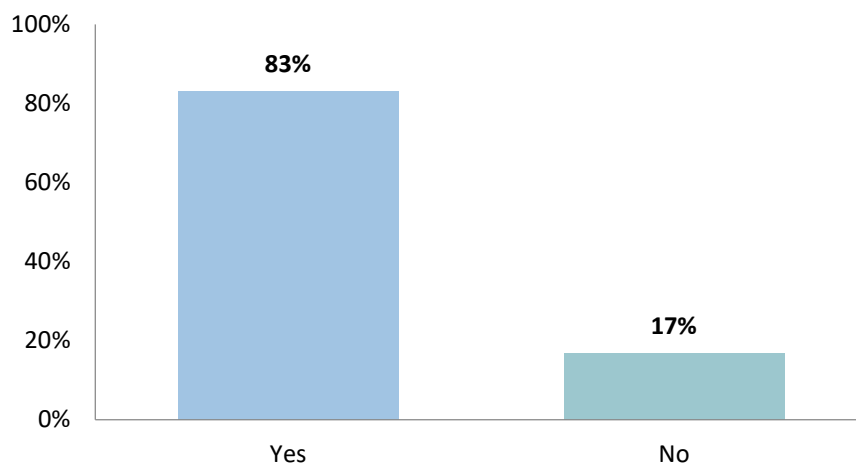
- 49% of respondents took UN CC: Learn courses in 2018; 21% took our courses in 2017 and 15% took our courses in 2019.

## 5. Why did you primarily enrol in this course?



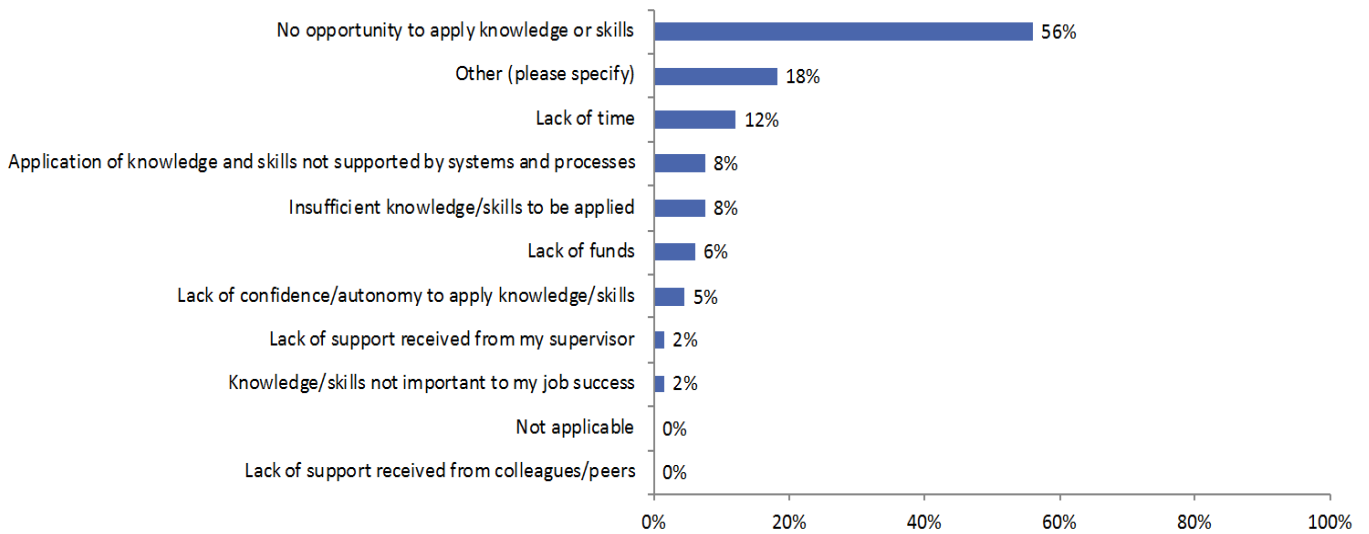
- 61% of respondents have enrolled in a course because of a professional interest either to grow on their current job or in another job.
- 36% of respondents have enrolled in a course because of a personal interest.

## 6. Have you applied/used the acquired knowledge from the course?



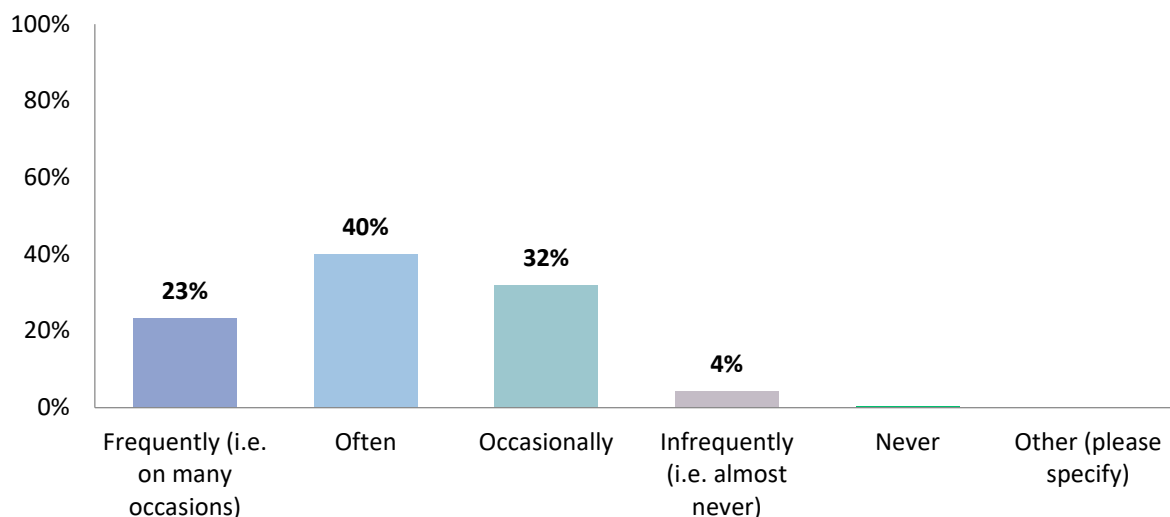
- 83% of respondents have applied or used the knowledge from our courses.

## 7. Which factors have prevented you from applying the knowledge/skills?



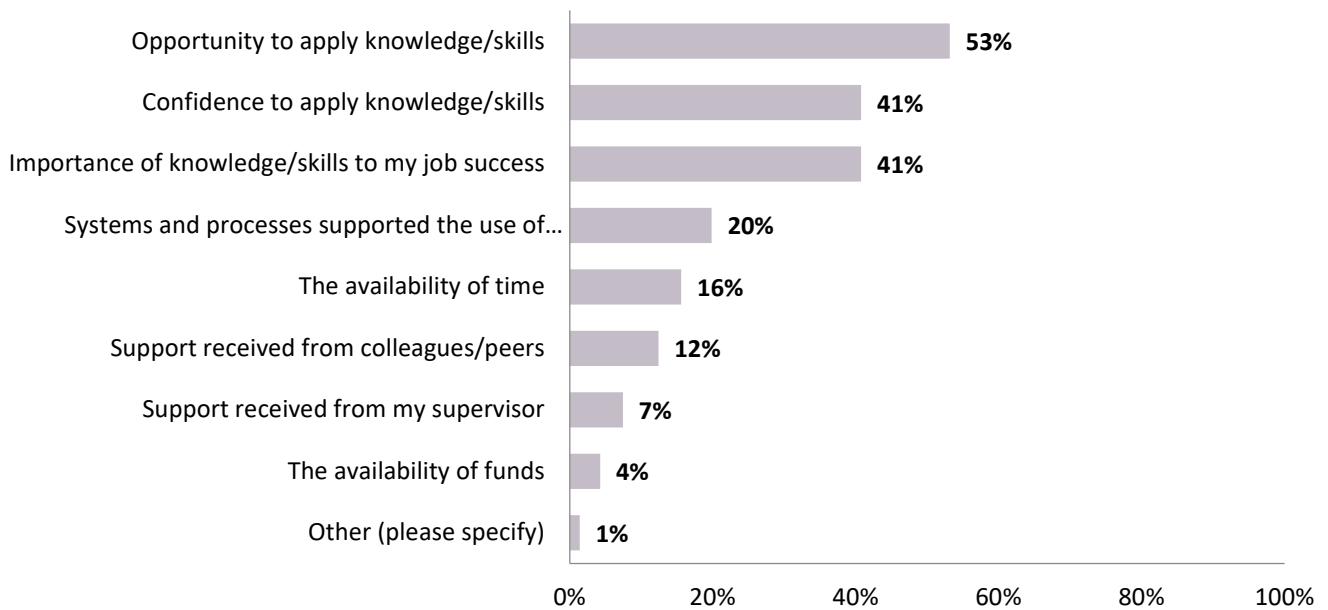
- 56% of respondents didn't have the opportunity to apply the knowledge/skill.
- 12% of respondents didn't apply the knowledge/skill due to the lack of time.
- 10% of respondents didn't apply the knowledge/skill due to either the lack of support from supervisor or systems and processes.
- 6% of respondents didn't apply the knowledge/skill due to the lack of funds.

## 8. Please indicate how frequently you have applied the knowledge/skills to your work.



- 63% of respondents have applied the knowledge or skills at work frequently.
- 32% of respondents have applied the knowledge or skills at work occasionally.
- 4% of respondents have almost never applied the knowledge or skills at work.

**9. Which of the following factors enabled you from applying knowledge/skills from the course?**



- 41% of respondents had confidence to apply the knowledge/skill
- 41% of respondents recognized the importance of knowledge/skill to their job success.
- 19% of respondents received support from colleagues or supervisor to apply the knowledge/skill.
- 4% of respondents applied the knowledge/skill due to the availability of funds.

**10. Please provide an example of the knowledge/skills area(s) which you have transferred or applied.**

'At the moment, we are developing Climate Change Action Plan and Climate Change Policy for Kenya. I have been able to apply concept learnt in REDD+ courses while Filling in forms for grants to donors willing to support the process'.

'I work at the University of San Carlos in Guatemala as an assistant professor in the area of Microbiology. The knowledge acquired in the course serves to relate bacterial growth with climate or climatic conditions, as well as other relevant topics of interest in the Biological Chemistry career.'

'Became part of the climate and environmental department at my current place of work to formulate a deliberate policy in the organisation to ensure that whatever we are doing as a company, we are protecting the environment'.

'As a translator, knowing more about the UNFCCC process has helped me to have a better understanding of documents.'

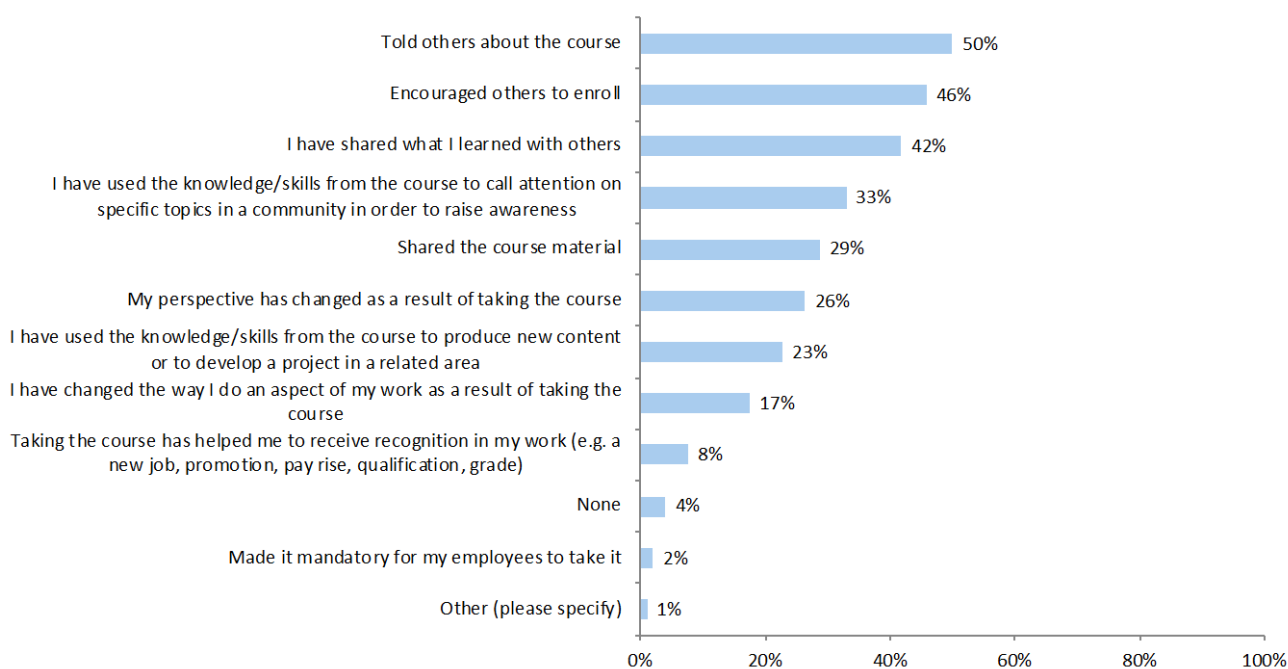
‘Have applied the skill by teaching my students about the effect of climate change and orientated them about the effect of human actions that trigger the effect and how they could curtail it’.

‘As a programme coordinator, I also get involved in speaking writing work for the school president. The knowledge from the online course of UN CC:Learn added facts and fresh elements when I prepare the contents.’

‘After taking courses from this platform, I have learned a lot about the importance of addressing climate change issues and the green economy. I often consider this matter whenever I make policy recommendations to the government of Laos.’

‘I have used the skills and knowledge I gained to train bachelor students and to undertake research.’

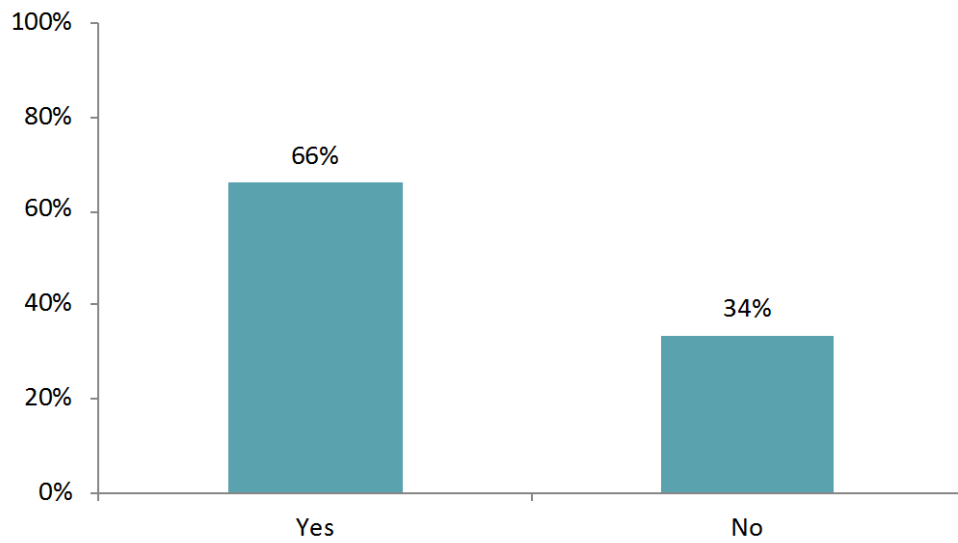
### 11. As a follow-up to the course, what specific actions or measures have you taken?



- 26% of respondents had their perspective changed as a result of taking UN CC:Learn course.
- 23% of respondents have used the knowledge/skill from the course to produce new content or to develop a project in a related area.
- 17% of respondents changed the way of they do an aspect of their work as a result of taking UN CC:Learn course.
- 8% of respondents have receive recognition in their word as a result of taking UN CC:Learn course.
- 2% of respondents made UN CC:Learn course mandatory to their employees.

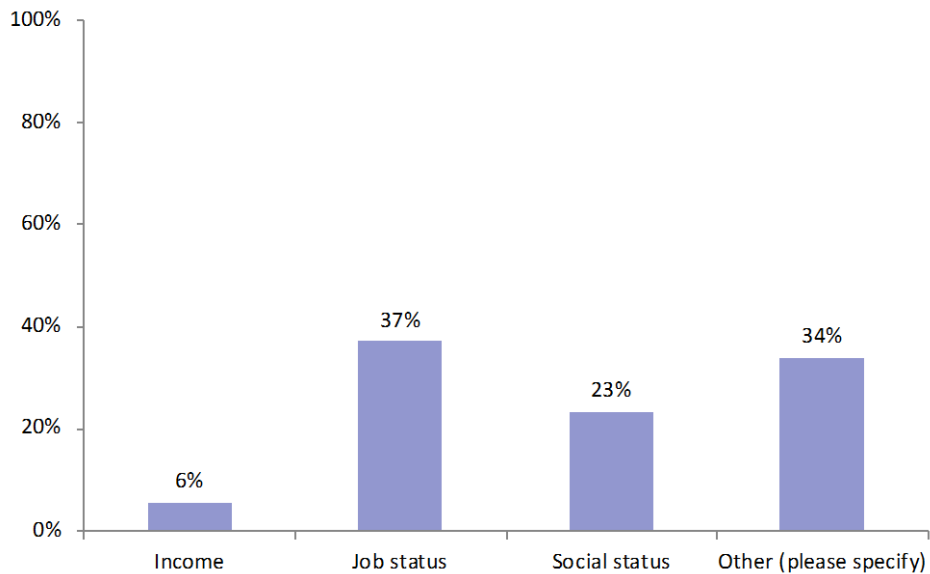


**12. Have you been involved in climate change related activities since taking the course?**



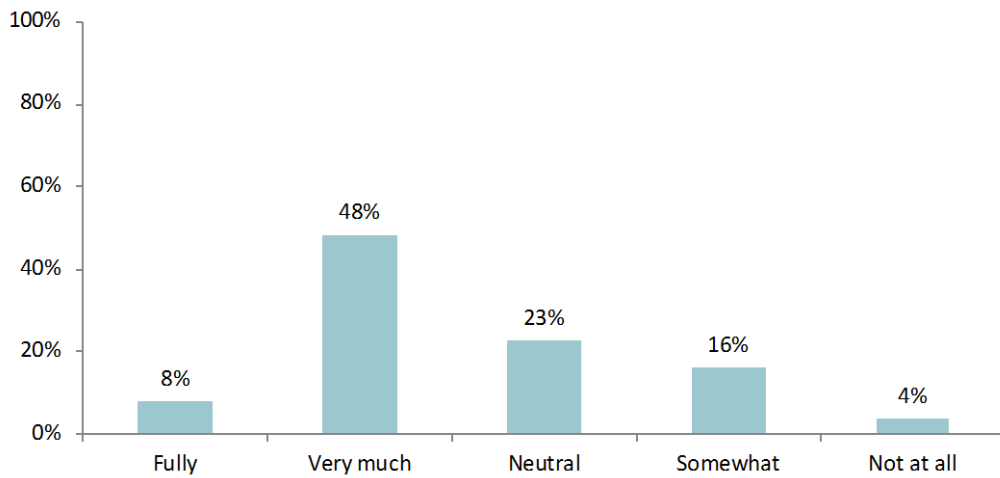
- 66% of respondents have been involved in climate change activities after taking UN CC:Learn course.

**13. Which of the following did the course help you improve?**



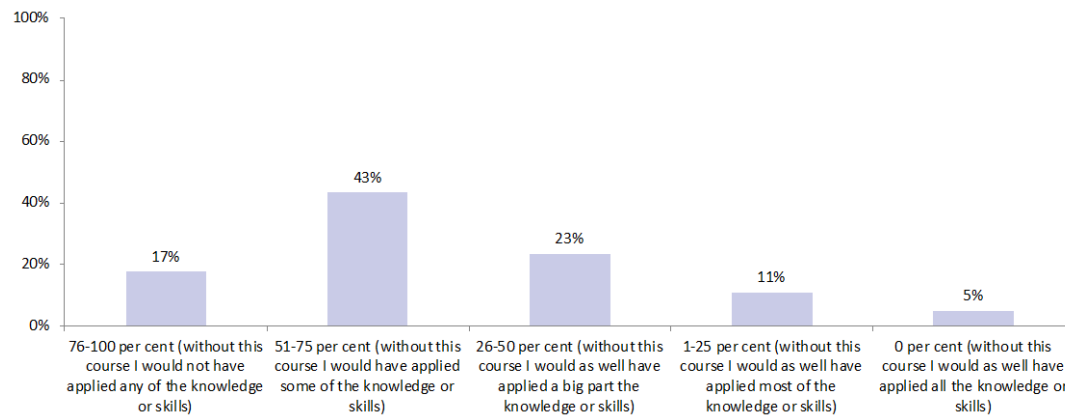
- 60% of respondents have either their job or social status improved as a result of taking UN CC:Learn course.
- 6% of respondents have improved their income as a result of taking UN CC:Learn course.

**14. To what extent have you changed your resource consumption pattern since completing the course?**



- 97% of respondents have changed their resources consumption patter to some extent.

**15. Based on the question above, how much of the change do you attribute directly to the course?**



- 17% of respondents wouldn't have applied the knowledge or skill without the UN CC:Learn course.

**16. Did participating in the course lead to some changes or events in your professional life that you would not have expected? Please explain.**

‘As an engineering professional, the acquired knowledge gave me a platform to sensitize fellow professionals on the critical aspects that had been overlooked in our designs.’

‘Before the budgets of environmental mitigation measures in irrigation projects were made by an external consultant, now with the knowledge acquired in the courses I took, I can do them myself.’

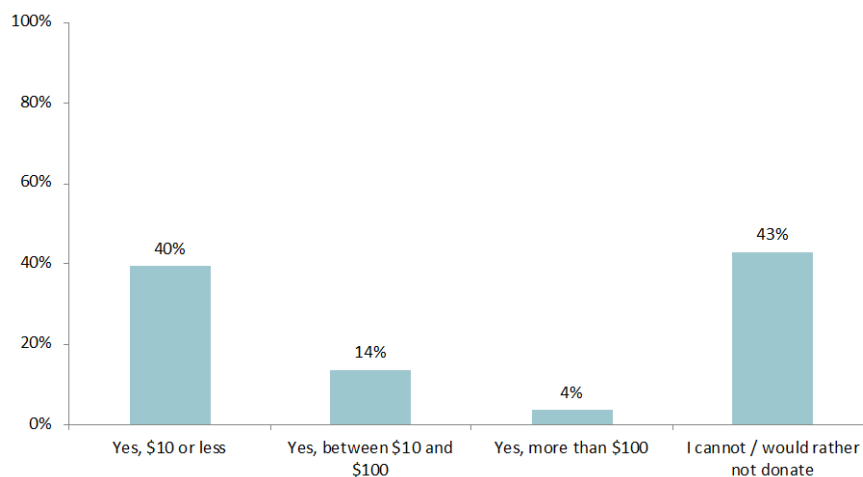
‘The knowledge from the course helped me with my work when preparing project description, etc.’

‘Greater recognition in the area that I develop my activities.’

‘I just acquired the skills that were needed in for the position I have now at my current work place.’

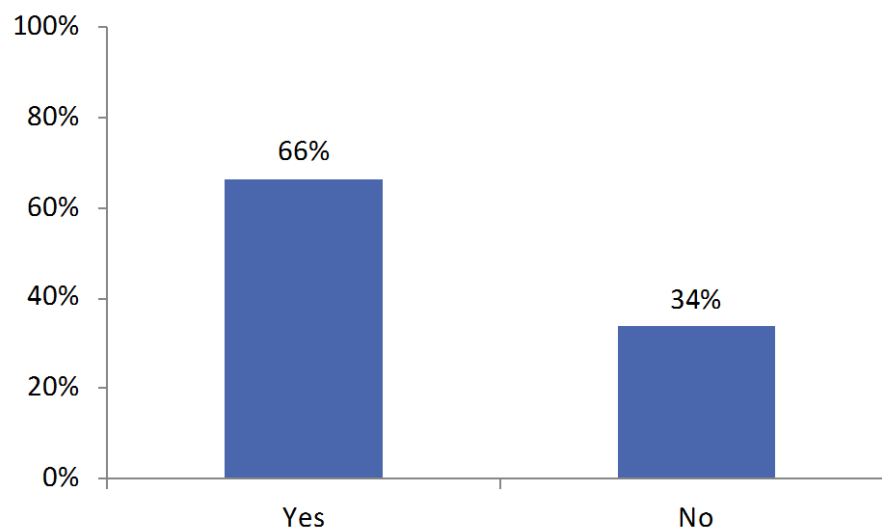
‘I now fully understand what climate change is and how best I can promote the conservation of climate and the environment.’

**17. If UN CC:Learn gave you the opportunity, would you be likely to donate funds to make the course content available to more people? (please note that this will not be taken as a commitment). \$ = USD**



- 43% of respondents would not donate.
- 40% of respondents would donate \$10 or less.
- 14% of respondents would donate between \$10 to \$100.
- 4% of respondents would donate more than \$100

**18. Would you agree to be contacted as follow-up to submitting this questionnaire to discuss at more length your post training experience?**



- 66% of respondents agree to be contacted to discuss more about their training experience.

**19. UN CC:Learn has been offering several e-courses free of charge. Which topic(s) related to climate change and green economy would you like to find in our platform?**

1. Renewable Energy
2. Technology
3. Agribusiness and agroecology
4. Green economy and circular economy
5. Green/Sustainable architecture
6. Indigenous community and Climate Change
7. Sustainable Development Goals

# Questions

**1. Gender\***

- a. Female
- b. Male
- c. Other/Would rather not say

**2. What is your country of origin?**

**3. Please tick the sector in which you work.\***

- a. Academia
- b. Government – National
- c. Government – State/Provincial
- d. Government – Local
- e. International Organization (non-UN)
- f. Non-Governmental Organization
- g. UN – International Staff
- h. UN – Local staff
- i. Regional Organization
- j. Private Sector
- k. Other, please specify

**4. When was the last time you took our course?\***

- a. 2014
- b. 2015
- c. 2016
- d. 2017
- e. 2018
- f. 2019

**5. Why did you primarily enrol in this course?**

- a. Professional interest, to grow in my current job
- b. Professional interest, to grow my career in another job
- c. Personal interest
- d. Other please specify

**6. Have you applied/used the acquired knowledge from the course?\***

- a. Yes
- b. Not

**7. Please indicate how frequently you have applied the knowledge/skills to your work.**

- a. Frequently (i.e. on many occasions)
- b. Often
- c. Occasionally
- d. Infrequently (i.e. almost never)
- e. Never

**8. Which of the following factors *enabled* you from applying knowledge/skills from the course?**

- a. Opportunity to apply knowledge/skills
- b. Importance of knowledge/skills to my job success
- c. Support received from my supervisor
- d. Support received from colleagues/peers
- e. Confidence to apply knowledge/skills
- f. Systems and processes supported the use of knowledge/skills
- g. The availability of funds
- h. The availability of time
- i. Other, please specify

**9. Which of the following factors *prevented* you from applying knowledge/skills from the course?**

- a. No opportunity to apply knowledge or skills
- b. Knowledge/skills not important to my job success
- c. Insufficient knowledge/skills to be applied
- d. Lack of confidence/autonomy to apply knowledge/skills
- e. Lack of support received from my supervisor
- f. Lack of support received from colleagues/peers
- g. Application of knowledge and skills not supported by systems and processes
- h. Lack of funds
- i. Lack of time
- j. Other, please specify:

**10. As a follow-up to the course, what specific actions or measures have you taken?**

- a. Shared the course material
- b. Made it mandatory for my employees to take it
- c. Told others about the course
- d. Encouraged others to enrol
- e. My perspective has changed as a result of taking the event.
- f. I have shared what I learned with others (e.g. colleagues, family, friends, community members, students).
- g. Taking the course has helped me to receive recognition in my work (e.g. a new job, promotion, pay rise, qualification, grade).
- h. I have changed the way I do an aspect of my work as a result of taking the course.
- i. I have used the knowledge/skills from the course to produce new content or to develop a project in a related area.
- j. I have used the knowledge/skills from the course to call attention on specific topics in a community in order to raise awareness.
- k. None
- l. Other (please specify)

**11. Please provide an example of the knowledge/skills area(s) which you have transferred or applied. Try to be as specific as possible, indicating what you have done differently as a result of transferring or applying the knowledge/skills.**

**12. Have you been involved in climate change related activities since taking the course?**

- a. Yes
- b. No
- c. If yes, kindly provide a description

**13. Which of the following did the course help you improve?\***

- a. Income
- b. Job status
- c. Social status
- d. Other (please specify)

**14. To what extent have you changed your resource consumption pattern since completing the course?\***

- a. Fully
- b. Very much
- c. Somewhat
- d. Neutral
- e. Not at all

**15. Based on the previous question, how much of the change do you attribute directly to the course?\***

- a. 76-100 per cent (without this course I would not have applied any of the knowledge or skills)
- b. 51-75 per cent (without this course I would have applied some of the knowledge or skills)
- c. 26-50 per cent (without this course I would as well have applied a big part the knowledge or skills)
- d. 1-25 per cent (without this course I would as well have applied most of the knowledge or skills)
- e. 0 per cent (without this course I would as well have applied all the knowledge or skills)

**16. Did participating in the course lead to some changes or events in your professional life that you would not have expected? If so, can you please describe them?**

**17. If UN CC:Learn gave you the opportunity, would you be likely to donate funds to make the course content available to more people ? (please note that this will not be taken as a commitment). \$ = USD**

- a. I cannot / would rather not donate
- b. Yes. \$10 or less
- c. Yes, between \$10 and \$100
- d. Yes, more than \$100

**18. Would you agree to be contacted as follow-up to submitting this questionnaire to discuss at more length your post training experience?\***

- a. Yes
- b. No
- c. If yes, kindly provide an email address below.

**19. UN CC:Learn has been offering several e-courses free of charge. Which topic(s) related to climate change and green economy would you like to find in our platform?**